

digital **indaba**

**International Call
Through Service**



digitalindaba

How can I use this service?

- Allows customers to make cheaper international calls

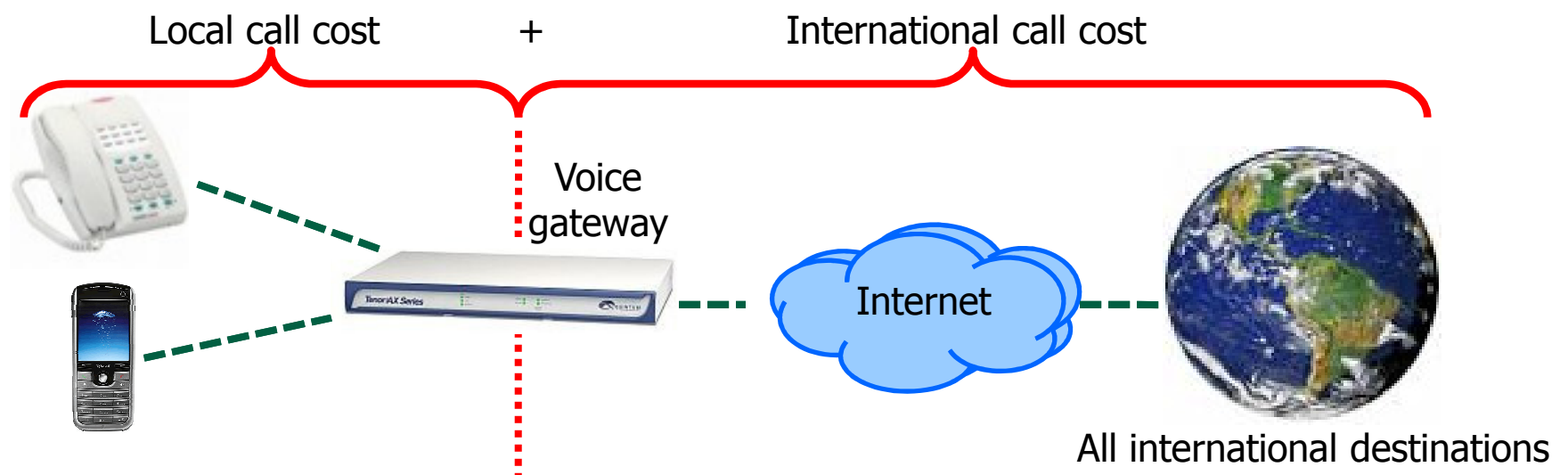


How does it work?

- One dials a local access number from your landline or mobile phone
- One hears a voice prompt asking for an account number followed by a PIN code
- Once authenticated, one hears a dial tone at which the required international number is dialed as if dialing from a normal phone (e.g. 0044 ...)
- By e-mailing us one's landline and mobile numbers, these are associated with one's account and used for authentication rather than entering one's account number and PIN code

How much does it cost?

- The total cost of the call consists of the local call cost plus the international call cost
 - Local call cost is the standard rate charged by your landline or mobile provider to dial the local access number (peak/off-peak times need to be considered)
 - International call cost is as per our retail rate card which can be downloaded from our web site





How do I make follow on calls?

- Instead of dialing the local access number again, simply enter # # (hash twice) on one's phone to end the current call and hear the dial tone again



Where can I check my account details?

- Logon to <http://account.digitalindaba.com> to view:
 - Account balance
 - Call history
 - Check international call rates



Contact Details

- Web site <http://www.digitalindaba.com>
- E-mail info@digitalindaba.com
- MSN chat <support@digitalindaba.com>
- Free VoIP hotline 010122*
- Fax number 086 638 8521
- Mobile phone +27 (0)87 751 3921

* Once connected to our service